



Terms of Service

In this agreement 'my/the technician' refers to Mobit Limited's technician. 'I' or 'me' refers to you the individual, organisation, or business receiving Mobit Limited's services.

1. I acknowledge that my technician will provide services to me in good faith and with reasonable careⁱ, upholding Mobit Limited's [philosophy and completion guarantee](#) at all times.
2. I will not hold my technician nor Mobit Limited responsible for any loss of data as a result of sudden hardware failure. Having up-to-date backups prior to accepting services is my responsibility.
3. In the event of any other problems which occur under the supervision of my technician, or are caused by their actions, I acknowledge that my technician will endeavour to resolve them in his or her own time without additional charges to me. Therefore,
4. I agree to attempt to resolve any disputes with my technician and Mobit Limited within 30 days of receiving service, and without involving a third-party service providerⁱⁱ.

Signed

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|--------------|-----------|------|---|---|
| MY FULL NAME | SIGNATURE | DATE | / | / |
|--------------|-----------|------|---|---|

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| | | | | |
|---------------|-----------|------|---|---|
| MY TECHNICIAN | SIGNATURE | DATE | / | / |
|---------------|-----------|------|---|---|

ⁱ This means that the technician handled any physical hardware without obvious incident, such as dropping, applying excessive force, or spilling food or drink on a component or other device. It also means they took reasonable steps not to create any additional problems or cause loss of data.

ⁱⁱ Beyond this period, or if a third-party becomes involved at any time, it may become impossible to determine who is responsible for any prevailing issues. In such an event, we may continue to seek payment for services rendered, and reserve the right to withhold further remedial services.